

Dear customer,

Thank you for choosing us as your medical provider! To ensure that we can provide the best service to you, please read the following information carefully.

Please bring your blood test results (must include bHCG) and an ultrasound report on the day of your appointment. If you do not have any results, please consult with our doctors to arrange those tests on the day of your appointment.

The prescription will be issued once all the results are ready and are indicative of a good condition to receive the medication.

On the day of doctor issuing the prescription. There is an out-of-pocket fee of \$300 (medication is not included), which is not covered by Medicare or private insurance. You can purchase the PBS prescription at price less than \$50 from certified pharmacy. For private insurance, please discuss with your insurance company.

To secure your appointment, a \$30 deposit is required prior to booking an appointment to get the medication. This fee will be deducted from your consultation fee. If you cancel the appointment within 24 hours, the pre-payment is not refundable as per our cancellation policy.

Please note, we only Bulk Bill Medicare customers who are students, pensioners, or health care card holders. We also direct bill eligible OSHC (Overseas Student Health Cover) holders with Allianz, AHM, BUPA (physical or electronic card required), Medibank, nib/iman (physical or electronic card required) and CBHS.

If you do not meet our bulk bill/direct bill criteria, you will need to pay a gap fee for the initial consultation, which is around \$50.

If you do not have Medicare, eligible OSHC listed above or eligible OVHC, you will need to pay the consultation fee for each appointment (the standard consultation fee is \$90).

If you would like to proceed, please make the appointment under Nurse Practice through Health Engine, <https://www.aimhealth.com.au/a-i-m-health-medical-centre/> to fill in all your details. Once you finish the registration, please call us on 03 9005 2118 to confirm your appointment date and time.

If you have any questions, please do not hesitate to contact us.

Look forward to seeing you soon!